

Baycations are Better









BAHCVB Board of Directors



- City of Kemah
 - Mayor Carl Joiner, City Administrator Wendy Ellis, Boardwalk Inn Dalia Pena
- City of League City
 - Mayor Pat Hallisey, CVB Administrator Bryan Roller, South Shore Harbor Resort Bridget Bear
- City of Nassau Bay
 - Mayor Mark Denman, City Manager Jason Reynolds, Hilton Melinda Mintz
- City of Seabrook
 - Mayor Thom Kolupski, Director of Communications LeaAnn Dearman

Chairman: LeaAnn Petersen | Vice Chair: Wendy Ellis | Treasurer: Jason Reynolds | Secretary Bryan Roller

Why this presentation is **BETTER!**



- The Ghosts of Baycations <u>Past</u>
- The Ghosts of Baycations <u>Present</u>
- The Ghosts of Baycations <u>Future</u>



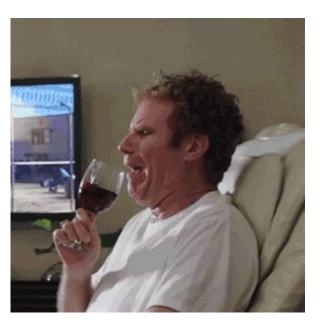
The Ghosts of Baycations Pasts



- 1492 Columbus sailed the Ocean Blue
 - The BAHCVB was established in 2001 17 Years
- Partner Cities
 - o Kemah, Houston, La Porte, League City, Nassau Bay, Seabrook, Webster
- Business Model
 - Print heavy marketing concept, cooperative advertising, events/trade shows/meetings, visitor services.
- Partners Began to Dwindle
 - o 2012 Webster left, 2014 La Porte left, 2016 Houston left followed by LC.

Crying, over you...













O How old is Facebook?



and the answer is...



14 years oldLaunched in February2004 in Cambridge, MA

The Ghosts of Baycations Present



- Changed our Business Model
 - Moved staff driven model to marketing driven model with a heavy digital presence
- Marketing Firm
 - Hired Mindecology in April 2017
- Hired Marketing & VC Manager
 - Downsized staff dramatically with staff focus on VC Operations
- Partners Rejoined
 - League City came back on board during the summer of 2017

Creating a Brand...









Baycations are Better

LAUNCH INTO YOUR TEXAS BAYCATION.

Birding & Boardwalks Food & Family Fun Nightlife & Nature
Spas & Salons Seafood & Spirits Shopping & Space Exploration







Discover your Texas Baycation 🔆 Visit BayArea Houston.com 🔆 Kemah | Nassau Bay | Seabrook





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Discover your Texas **Bay**cation **VisitBayAreaHouston.com** Kemah | League City | Nassau Bay | Seabrook

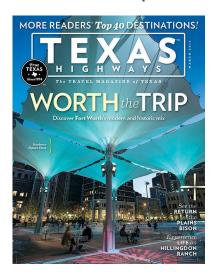
Limited Print Ads





Texas Highways Magazine

- 8x Insertion Placement.
- Each City Version Shown Twice
- Gross Impression 3.92 million



DISTRIBUTION 490,000+ Readers LUBBOCK DALLAS/ FORT WORTH 1.7% of circulation 20.3% of circulation **EL PASO** HOUSTON 1.0% of circulation 16.4% of circulation **AUSTIN** CORPUS CHRISTI 9.8% of circulation 1.8% of circulation SANANTONIO LAREDO 6.9% of circulation 2.0% of circulation INTERNATIONAL RURAL/ UNITED SMALLER STATES 0.3% of circulation (Outside Texas) 32.7% of circulation 6.9% of circulation

Social Media





Changed our Social Strategy

- Posted content consistently & purposefully
- Content became "Less salesy"
 - Visitors do not see City Limits. The Bay Area is a "place" on the map.
 - More points-of-view. Highlight variety of things to do.

Social Success

Increased FB Likes from <u>8,465</u> to <u>18,741</u> = <u>121% increase</u>

Going Digital







- Display Banner Ads
- Google Adwords "Text Ads"
- Re-Targeting Display Ads
- Facebook Ads
- Search Engine Optimization (SEO)







Going Digital





- Digital Advertising/SEM Success
 - 3,097 typical monthly visits driven to the site with text ads, display banner ads, retargeting banner ads, and FB ads
 - Average cost per click: **67 cents** per click
- Search Engine Optimization (SEO) Success
 - Organic search results* are up <u>113% year on year</u>
 - June 18, 2016 to June 17, 2017: **17,212 sessions**
 - June 18, 2017 to June 17, 2018: **36,696 sessions**

* organic = excludes "paid ad" visits

Creating Engagement





Social Register to Win Contest

- RTW Contest. Free Trip to the Bay Area. 532 entrants
- Video, Facebook Ads, Posts on Facebook and Instagram



Video Performs Better





Social Video

- BayCation Video Featuring the Daytripper, Chet Garner
 - Two versions: 3-minute & 30 second video
- Video stats:
 - Reached <u>256K people</u>
 - **107k views** (88K unique)
 - 1.6K shares



Oh Happy Day!









QUIZ TIME League City Mayor Pat Hallisey



O How many ads does the average American see every day?







3,000 Ads **But they only notice 54** and remember 4 by the next day!

But that's not all...



Marketing and VC Manager

- TTIA Tourism College & TACVB TDM Certification
- Clear Lake Chamber Tourism Liaison, League City Chamber Tourism Committee, Houston and Beyond Member, BAHEP Networking
- New Visitor's Guide: Available now & being distributed regionally
- Website Updates: Continuously updating businesses & events

VC Upgrades

New Signage, Visitor Information Kiosk & Historical Displays, Parking

Hospitality Training

Scheduled for August 28th, 2018

Our cities are taking it a step further



- Sharing Social Content
 - Cities take content from social and share across their own networks
- Opening Promoting Baycations are Better
 - Cities purchasing ads and other promotional items with Baycations theme
- Spin off ads
 - Each city has developed internal ad-spinoffs from "Baycations are Better"

Our cities are taking it a step further



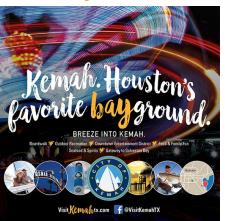














QUIZ TIME Kemah Mayor Carl Joiner



O How often does the average person check their phone each day?



and the answer is...



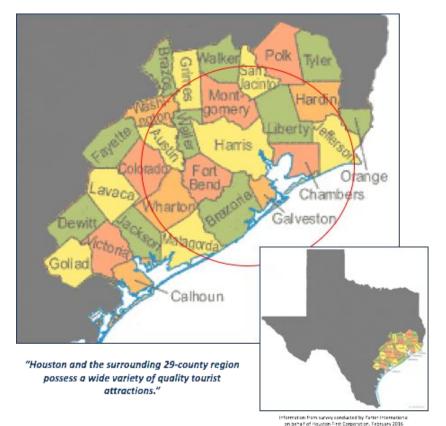


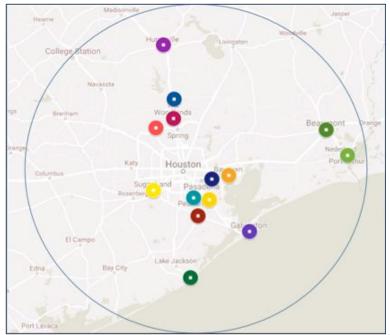
That is every 12 minutes and most get anxious when separated from their phone!

Wait.. let's discuss









Current Visit Houston and Beyond boundaries within 90 miles of the City of Houston's Downtown City Hall







Ouston is invested in our partnership

- Leisure Destination Marketing
- Goal to host 25 million visitors by 2020
- Houston and Beyond partners will help us be successful

Changing Direction

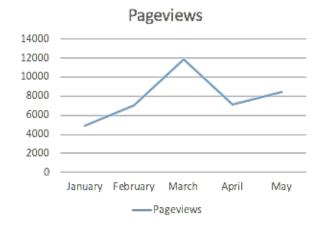




- VisitHoustonandBeyond.com
 - o May 5, 2017
- VisitHouston.com/DayTrips
 - June 2, 2017
 - 2 Blogs
- Experiential Content
 - January 1, 2018
 - o 15 Blogs

Average of 400 page views per month

Average of 1,200 page views per month



Changing Direction







CATEGORIES

Birding (1) Culture (1)

Events (12)

Family (5) Foodle (5)

History (6)

Holiday (12)

Oundoor (6) Shopping (1)

Summer Activities (5)

AUTHORS

Alvin (1)

Bay Area Houston (2) Baytown (3)

Beaumont (2)

Bracosport (2)

Conroe (1)

Deer Park (2)

Galveston (3) Huntsville (2)

Paula Nino Kehr (1)

Top 3 Mardi Gras Celebrations Around Houston

Wednesday, January 24, 2018



You only have to drive a few miles from Houston to experience the best Mardi Gras west of New Orleans. From King Cake to parades with Cajun flair, your celebration is only a daytrip away. Whether you're looking for a rowdy celebration with friends or a friendly parade for your rowdy kids, here are three events you should check out.

Yachty Gras

Jan. 27-Feb. 3, 2018

The Mardi Gras season in Bay Area Houston is filled with plenty of parties. balls and parades but Yachty Gras is the most anticipated event in Houston's Bay Area. Help kick off the annual Yachty Gras Party, now in its 19th year, on Saturday, January 27 from 7pm - 11pm at the Sundance Grill in Waterford Harbour.

Or take your kids to experience the 2018 Yachty Gras Grand Night Parade on Saturday, February 3 with almost 100 festively decorated boats of all sizes parading in front of the Kemah Boardwalk. For more information

The Krewe du Lac Kemah Mardi Gras Street parade steps off at 10:30am on Saturday, February 3rd from Harris and 7th Street in Kemah. Stop at T-Bone Tom's for lunch beforehand; the parade begins right behind the restaurant.



If you'd rather be an astronaut than an explorer, make plans now to visit Space Center Houston, Enjoy nine days of space exploration education during the 2018 Space Center Houston - Days of Innovation, March 10 -18. Enjoy pop-up science labs, see the Apollo 11 Space Capsule, journey back to the moon in the astronaut gallery, visit the neutral buoyancy lab where astronauts train for microgravity, or even have lunch with an astronaut! Learn more here.

If you've got a thrill seeker in your midst, this Spring Break Pass is for you! This pass combines 3 parks in one pass for unlimited visits to Pleasure Pier, Kemah Boardwalk and the Downtown Aquarium. Here you can find more information and purchase your pass.



Birding (1) Other IT Dema (12) Family (3) Foodle (5) History (8) Holder (12) Durelmer (6)

Shopping (1)

Summer Activities (E):

AUTHORS

Alson 751 Services House 12 Section (2) Beaumont (2)

Brassaport (2) Corres (1) Ower Park (2)

Salvegor (2) Humanille (2) Paula tiles liaty (1

Pearland (3) Part Anthur (2)

Super Land (2) The Woodlands (2) Nettal (2)

ARCHIVES

2016 (24) 2017 (20)



4 of the Best Burgers Outside of Houston



While we prescribe to the notion that there's no such thing as a had burget on a hot summer day, there are burgers that rise above the rest as "musthaves." We've got a list for you, just in time for the spike in temperature that signals it's time to get out of your kitches and onto your favorite

KILLEN'S BURGERS - PEARLAND

Located at the original Killen's Steakhouse location and revamped with a 1974/In diner feet, this local spot showcases the local food celebrity Konsie Killen's ability to elevate the ordinary to extraordinary. The perfect burger arraits at Killen's burgers, where the bons are baked fresh and the boosemade pickles take the custom-made-burger blends to the next level. Need

WILLY BURGER - BEAUMONT

Bringing the retro diner style back to life, Willy Burger has seating options inside its diner-style restaurant or in the airstream attached to its building. While they do have delicious cheeseburgers, we would be remise not to mention the Pizza Burger with pepperoni, mozzarella cheese and pizza sauce or the Yee Haw Burger, pilled high with pirrento cheese, a fried green timusto, red pepper jelly and bacon

TOOKIE'S - KEMAH

This restautant has been a Bay Area institution since 1974. With a history like that, they must know what they're doing! The dining room is whimsical with a train circling overhead and the patrons keep coming back for burgers like the "Squealer," which is made with a beef patty blended with bacon and topped with mayo, cheddar cheese, lettuce, tomato, pickle and onion. Another local favorite is the "60," which features a beef party marinated in wine

MR. HAMBURGER - HUNTSVILLE

"Old Spacky" is located at the Texas Prison Museum in Humaville but you can find its namesake at Mr. Hamboroer diner just down the street Located in a former 1950s Stoclair gas station, Mr. Hamburger recalls the days of vesteroest with its nerro decor. Tresh prill-messed heaf, freshout fries and causes made from scratch. The Old Spanky hamburner is a deep-fried beef party topped with lettuce, pickles and ranch dressing.

Tage! Summers! Buy Area Hauston, Hardwelle, Plantaci

Generating Leads





Kontinente

Afrika

Amerika/Nord

Amerika/Süd-Mittel

Asien

Australien/Neuseeland

Europa

Themen

Aktiv

Flora & Fauna Kunst & Kultur

Kulinarisch

Unterkünfte

News

Afrika-Reisen

Reiseführer

Kontakt

Impressum



26. APRIL 2018 / KOMMENTARE 0

Houston Bay Area – Verstecktes Juwel zwischen NASA und Hafen

Ein Reisetipp von den Autoren mehrerer Iwanowski-Bände, darunter "<u>USA-Texas / Mittlerer Westen</u>" und "<u>USA-Westen</u>", Dr. Margit Brinke – Dr. Peter Kränzle, April 2018



Rebranding











Options from 3/4/16 Partner Meeting Presentation

IHOUSTON BEYOND

ALVIN • BAY AREA HOUSTON • BAYTOWN

BEAUMONT • BRAZOSPORT • CONROE • DEER PARK

GALVESTON • HUNTSVILLE • PEARLAND • PORT ARTHUR

SUGAR LAND • TOMBALL • THE WOODLANDS

The Ghosts of Baycations Future



- Photography
 - o 12 photos per city over 12 months
- Event Marketing
 - Use digital ad funds to promote events
- More Video... Vlogging... FB Live...
 - Video does great, we plan to increase our video presence
- Increase our Partners
 - We plan to explore options on how to include our neighboring cities?

Working together to navigate SH 146 Expansion and additional challenges





Each partner gives 15% of their HOT funds to the CVB. What percentage of that used for marketing?

and the answer is...





30% Salaries 4% VC Operations Unallocated into reserves

We will continue to increase the percentage towards marketing!

The bottomline...



HOT Revenue <u>is</u> Increasing Projected <u>15.5%</u> this year

Fiscal Year	нот	% Change
2014/15	\$2,192,841	n/a
2015/16	\$2,269,628	3.50%
2016/17	\$2,502,056	10.20%
2017/18	\$2,889,191	15.50%

Numbers increased even with **Harvey**!











